

1. Start by logging into Xactus360 and opening the borrower's file from the home page.



2. On the left-hand side under Actions, Click Repull Frozen Credit Files.



Actions:

- [Copy/Merge/Unmerge](#)
- [Order SupplementX](#)
- [Order RescoreX](#)
- [Lexis Nexis Liens & Judgments](#)
- [Refresh Report](#)
- [Compare Reports](#)
- [Submit Service Request](#)
- [Download Loan Data/1003](#)
- [Reassign Report Owner](#)
- [Cancel Report \(Allow Repull\)](#)
- [Upload Supporting Docs](#)
-
- [Convert to Mortgage Only](#)
- [Repull Frozen Credit Files](#)
- [Trigger Product Bundle](#)

Options:

- [Subscriber Directory](#)

Borrower		Co-Borrower	
Borrower: Frozen File SSN: 000-00-0032		Add Co-Borrower	
Address: 600 Saw Mill Rd West Haven, CT, 06516			
Email:		Phone:	
Scores			
	TransUnion	Experian	Equifax
FICO:	Frozen	Frozen	Frozen
FICO® Score Mortgage Simulator:		Frozen	
Xcel ScoreX (?)	Order		
Summary			
Accounts:	0	Balance:	\$0
Open Accounts:	0	Payment:	\$0
Delinquent Accounts:	0	Past Due:	\$0
Details			
Loan Number:	<input type="text"/>	<input type="button" value="Save"/>	Status: Completed
Report ID:	77709698	Entered:	07-07-2025, 02:23:07 PM
Report Type:	Credit Report X	Completed:	07-07-2025, 02:23:11 PM
Operator:	Diana Agee	Account:	XACTUS TEST ACCOUNT (DF1234DG)

07/07/2025

3. Check Consumer Lifted Freeze on each bureau to repull. Or, if a pin number was provided, it can be entered in the Consumer Supplied PIN field.

Repull Frozen Credit Files

The Borrower(s) credit file is frozen at the credit bureau(s) listed below. To repull a file, select the appropriate checkbox and enter the consumer's PIN if required. Clicking the Submit button will repull the selected credit files. There is a charge per bureau per borrower. (TU: \$9.75, EXP: \$9.75, EQX:\$9.75)

Frozen File
600 Saw Mill Rd
West Haven, CT, 06516

600 Saw Mill Rd
West Haven, CT, 06516

Equifax

Consumer Lifted Freeze

Consumer Supplied PIN



Experian

Consumer Lifted Freeze

Consumer Supplied PIN 5678



TransUnion

Consumer Lifted Freeze

Consumer Supplied PIN



Submit

4. If you wish to pay by credit card, please fill in this information as well. When all is complete please click Submit. The updated credit report will automatically populate, please note the file number will remain the same.

Credit Card Information:

I authorize the use of the card below to pay for this order
 Don't pay for this order by credit card

First Name Last Name

Company

Address

City State Zip

Card Type
Visa

Card Number

Expiration Date
August (08) 2022

Save as default
NO

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PLEASE LET US KNOW IF YOU HAVE ANY QUESTIONS OR CONCERNS AND WE WILL BE HAPPY TO HELP