

Start by logging in and under the Encompass menu, select Settings.



1. Then, click the link for Web Version Settings.



### 2. Select SERVICES then choose Services Management.



3. Click the three dots next to Service Setup, then click Credentials.

| Services Managemen        | Condition Mapping | Automation Rules | Add Service | undisclosed debt verificationx × |
|---------------------------|-------------------|------------------|-------------|----------------------------------|
| $\rightarrow$             | Credentials       |                  |             | Sort V A-Z Category V All        |
| Xactus - Undisclosed Debt | Document Mapping  |                  |             |                                  |
| Additional Services       | Field Mapping     |                  |             |                                  |
|                           | Service Setup     |                  |             |                                  |
| Service Setup             |                   |                  |             |                                  |

4. Then, click Add and Create a new account with valid credentials, this system account will need to go to the process in the Xactus 360 website and resetting the initial password and answering the initial password before enabling the account. (Note: a request can be made to have this system account set with a password to never expire)

| Services Management /                               |  |
|---|--|
| Xactus - Undisclosed Debt VerificationX Credentials |  |
| User Credentials Add                                |  |

5. Enter the default account Name and user credentials. Then, check For Automation. Once complete, click Save.

|               | Services Management / Credentials /<br>Add User Credentials |             |        |              |
|---------------|---|-------------|--------|--------------|
| $\rightarrow$ | Name •<br>Xactus System Account                             | Description |        |              |
| $\Rightarrow$ | Username •<br>xactus.test                                   | Password •  |        |              |
| -             |   |             | Cancel | $\leftarrow$ |

6. Back in the Service Setup for UDx, enter all the Authorized Users who will need to trigger the automated rules. (Note: This is an essential step, so all users who need to order this service via the ASO are enabled to place the order automatically.)

# Begin by clicking Service Setup.

| Services Management   1 Services Configured                       | Automation Rules | Add Service | undisclosed debt verificationx × |
|---|------------------|-------------|----------------------------------|
|   |                  |             | Sort ~ A-Z Category ~ All        |
| Xactus - Undisclosed Debt<br>VerificationX<br>Additional Services |                  |             |                                  |
| Service Setup   |                  |             |                                  |

# 7. Click the three dots, then click the pencil icon to edit.

| ices Manager | nent /                                  |                        |             |             |
|--------------|---|------------------------|-------------|-------------|
| ctus - U     | Indisclosed Debt Verifie                | cationX Service Setups |             | Credentials |
| Manual       |   |                        |             | Add         |
| STATUS       | SERVICE SETUP NAME                      | READINESS CONDITION    | MODIFIED BY |             |
| ON C         | Xactus - Undisclosed Debt VerificationX |                        | dortuno     |             |

### 8. Click Add to select the users needed, then when complete, click Save.

| Authorized Users <sup>®</sup> |                          |        | 1      | Add         | ] |
|-------------------------------|--------------------------|--------|--------|-------------|---|
| ID                            | NAME                     | TYPE   | ACTION |             |   |
| xactustest                    | Xactus Test (xactustest) | 8 User | Î      |             |   |
| Total items: 1                |                          |        |        |             |   |
|                               |                          |        |        | Cancel Save | € |

# 9. Then, click Services Management.

| $\rightarrow$ | Services Management<br>Xactus - Undisclosed Debt VerificationX Credentials |    |
|---------------|--|----|
|               | User Credentials A   | dd |

### 10. Next, select Automation Rules.

| Encompass - Web Version Settings |   | _       |     | ×   |
|----------------------------------|---|---------|-----|-----|
| COMPANY/USER SETUP               | Services Automation Rules Add Service xactus  undisclosed |         |     | ×   |
| <                                | Sort V Z-A  | Categor | у ~ | AII |

### 11. Select Additional Services, then click Add.

| Encompass - Web Version Settings | - 0  |                  |            |             | — 🗆         |  |
|----------------------------------|--|------------------|------------|-------------|-------------|--|
| COMPANY/USER SETUP               | Services Management /  |                  |            |             |             |  |
| <                                | Automation Rules   | Automation Rules |            |             |             |  |
| Services Management              |  |                  |            |             |             |  |
| Vendor Allocation                | <ul> <li>Additional Services</li> </ul>                            |                  |            |             |             |  |
| Data Permissions                 | RULES (0)  | RULES (0) Add    |            |             |             |  |
| S OPPORTUNITIES SETUP            | ▼ RULE NAME  | CONDITIONS       | EVALUATION | MODIFIED BY | MODIFIED D/ |  |
|                                  | <ul> <li>Service Rules triggered by Workflow Engine (0)</li> </ul> |                  |            |             |             |  |
|                                  | <ul> <li>Service Rules triggered by ASO Bot (0)</li> </ul>         |                  |            |             |             |  |
|                                  | •  |                  |            |             | •           |  |

12. Then, under Rule type select Workflow Engine and add a Rule Name. In this case, it was named Activation Milestone.

|               | Add Additional Services Rule   | Active OFF |
|---------------|--|------------|
| $\rightarrow$ | Rule type •         Workflow Engine       >         Please note: Service Orders will run as many times as the workflow engine rule trigger event occurs on a loan.         Rule Name • |            |
| $\rightarrow$ | Activation Milestone   |            |
|               | Write your description here  |            |

### 13. Next, scroll to Service Orders and click Add.

| Service Order | s (0)•   |                    |             |               | Add | $\leftarrow$ |
|---------------|----------|--------------------|-------------|---------------|-----|--------------|
| ACTIVE        | PROVIDER | SERVICE ORDER NAME | MODIFIED BY | MODIFIED DATE |     |              |

### 14. Choose Xactus – Undisclosed Debt VerificationX as the Provider. Then, click Create.

| Add New Automated Service Order                         | $\times$      |
|---|---------------|
| Provider •<br>Xactus - Undisclosed Debt VerificationX × | ~ ]           |
|   | Cancel Create |

# 15. Change Evaluation Level to Application Level. Then, enter a Service Setup Name; this can be anything you would like and in this case, it was named Milestone.

| Add Service Ord                     | der                     | Active OFF                    |
|-------------------------------------|-------------------------|-------------------------------|
| Service Type<br>Additional Services | Order Type<br>Automated | Provider<br>Application Level |
| Service Order Name •<br>Milestone   |                         | Service Order Description     |

Add

# **Automation Creation – Activation**

16. Then, scroll to Automated Options and click Add.

Automated Options

17. Enter a Template Name and match it with the Request Type. Encompass Admins will need to select the 3 available users who will receive the Notification emails, then click Save.

| - Template Name              |   |   |        |      |
|------------------------------|---|---|--------|------|
| Request Type —<br>Activation |   | • |        |      |
| Notification Email Se        | ent to:<br>Loan Officer<br>Loan Processor |   |        |      |
|                              | Underwriter                               |   | Cancel | Save |

Notes:

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- The emails will continue to go to the system account setup in the credentials area, under ASO Automation Credentials, in addition to the Team Members selected on the file.
- If a Team Member has more than 1 user, e.g.: LO + LP or UW, the email will go only 1 time per Team Member, not multiple times.
- If a new Team Member, e.g.: LP is added down the path, and the Service has not been activated, the new added Team Member will also receive the notifications.

Sample of email notification to the Team Members:



UDx has activated successfully for FRANK LLEEXO.

#### Report ID: 1214295

Bureau : TransUnion

Thank you ,

Xactus

### 18. Then, select Activation and Continue.

| O   | PTION NAME | CREATED BY | CREATED DATE | MODIFIED BY | MODIFIED DATE |   |
|-----|------------|------------|--------------|-------------|---------------|---|
| • A | ctivation  | xactustest | 04/10/2024   |             |               | : |
|     |            |            |              |             |               |   |

### 19. Then, toggle to ON to activate the order and click Save.

|   |                 |            |            | لغا |   |
|---|-----------------|------------|------------|-----|---|
| N 🔿 Xactus - Undisclosed Debt Verificat | ionX Activation | xactustest | 04/10/2024 | ~   | ÷ |
|   |                 |            |            |     |   |
|   |                 |            |            |     |   |
|   |                 |            |            |     |   |
|   |                 |            |            |     |   |
|   |                 |            |            |     |   |
|   |                 |            |            |     |   |

# For Automation Creation – Deactivation follow steps 11-19

# 20. Once the rules are created, click PROCESS AUTOMATION, then select Workflow Rules.

|   | COMPANY/USER SETUP                               | Servic | vvices Management /                 |                              |             |             |               |        |   |  |  |  |  |  |
|---|--|--------|-------------------------------------|------------------------------|-------------|-------------|---------------|--------|---|--|--|--|--|--|
|   | SERVICES   | Aut    | utomation Rules                     |                              |             |             |               |        |   |  |  |  |  |  |
|   | S OPPORTUNITIES SETUP                            | ▼ Ac   | Additional Services                 |                              |             |             |               |        |   |  |  |  |  |  |
|   |  | RU     | RULES (2) Add                       |                              |             |             |               |        |   |  |  |  |  |  |
|   |  | -      | RULE NAME                           | CONDITIONS                   | EVALUATION  | MODIFIED BY | MODIFIED DATE | ACTIVE |   |  |  |  |  |  |
|   |  | -      | Service Rules triggered by Workflow | Engine (2)                   |             |             |               |        |   |  |  |  |  |  |
| 2 | $\langle \rightarrow \rangle$ process automation |        | Deactivation Milestone              | See referring workflow event | First Match | xactustest  | 06/10/2024    | ON     | : |  |  |  |  |  |
| ) | Workflow Rules                                   |        | Milestone                           | See referring workflow event | First Match | xactustest  | 06/10/2024    | ON     | : |  |  |  |  |  |

### 21. Then, click New Rule.

| Workflow Rules 2 Total 2 Active 1 High Priority  | င်း ြာ New Rule | $\leftarrow$ |
|--|-----------------|--------------|
| 1 Understanding Automation Please review the Best Practices Guide before proceeding with configuration of any new automation. Open the Guide | >               |              |

22. Provide a name for the Rule, select the Priority, and add a Sunrise Date. Ex: Rule Effective when field 2025 is on or after 4/1/2024. Then under TRIGGERING EVENT, add an Event and the Milestone at which the rule will automate.

|               | Vorkflow Rules / New Rule                                     |   |
|---------------|---|---|
| $\rightarrow$ | Name •<br>Milestone   | Priority     When is this rule effective?       High     \sigma       1     2025 - Loan Created D       \sigma     04 / 01 / 2024 |
|               |   |   |
|               | Triggering Event *  |   |
| $\rightarrow$ | Selected Milestones   Select at least one item MILESTONE NAME | +   |
|               | Cond. Approval  | ×   |

23. Next, under CONDITIONS, select the applicable Channel(s), and add any Advanced Conditions if applicable, by clicking on the Query Builder to build the Outside Conditions. After your conditions, click on the Validate button.

| • | CONDITIONS RESULT                                    |                    |  |
|---|--|--------------------|--|
|   | Advanced Conditions ()                               | Channels           |  |
|   | Condition Editor     Query Builder                   | Banked - Retail    |  |
|   | ([624]Contains("Xactus") OR [624]Contains("Xactus")) | Banked - Wholesale |  |
| _ |  | Brokered           |  |
|   | Validate   | Correspondent      |  |

24. Lastly, under RESULT, add a Resulting action, for Activation and Deactivation, Order Service will be required. Then, select the Service Rule which will apply to the settings for Activation.

| TRIGGERING                                   | RESULT*       | Resulting Action Configuration Description 0                         |
|--|---------------|--|
| Added Resulting Actions Search Order Service | ۱/5<br>م<br>ا |  |
|  |               | Validate   |
|  | $\rightarrow$ | Select Service Rule * SERVICE RULES Deactivation Milestone Milestone |

25. Once all settings are input, click Save.



26. Toggle to ON to activate.

| NAME                 | TAGS | PRIORITY | EVENT           | CONDITIONS | RESULTS | ACTIVE |   | LAST MODIFIED BY | MODIFIED DATE       | ÷ |
|----------------------|------|----------|-----------------|------------|---------|--------|---|------------------|---------------------|---|
| Activation Milestone |      | High     | Milestone Compl | ([624].Con |         |        | 0 | xactustest       | 06/10/2024 02:08 PM |   |

27. For the Deactivation rules, repeat the steps for 21 to 26.

PLEASE LET US KNOW IF YOU HAVE ANY QUESTIONS OR CONCERNS AND WE WILL BE HAPPY TO HELP.