

How to Retrieve and Access All Versions of a Fraud ReportX Within Encompass® by ICE Mortgage Technology® (Xactus360)

1. Start by logging in and opening the applicants loan file.



3. Click the order to edit and click Retrieve.

om Service Providers				
t Name 🔻	Requested From	For Borrower Pair	Status	Date
Fraud/Audit Services	Xactus - Fraud ReportX	Nickie Green	Requested	10/16/23

4. Click View Report.

Ordered Date 10-16-2023	Report ID 7050477	Packag FRX_AI	ie LL	Status Completed	Loan Number 2308000154	View Report
Borrower Details Borrowers Name			SSN	Address		

5. Or you can retrieve the order from eFolder directly. Click eFolder.

Home	Pipeline	Loan	Trades	Contacts	Dashboard	Reports					
8 Bor	rowers	Nickie Gree	en and Alan	Brown	~ 🗹				Search AllRegs	🖆 efolder 🔛 🔒 🗶	<
				1 st	Loan #: 23080	00154	LTV: //	Rate:	Est Clo	osing Date: //	
					Loan Amount:		DTI: /	Not Locked	2 F	S: Xactus Test	\sim

6. Then, click the order to edit and click Retrieve.

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7. Click View Report.

Xactus) Advancing the Modern Mort	FR ^x Fr	aud ReportX		
				View Report
Ordered Date 10-16-2023	Report ID 7050477	Package FRX_ALL	Status Completed	Loan Number 2308000154
Borrower Details				
Borrowers	Name	SSN	Address	
Borrower 1	Nickie Green	123-00-3333	100 TERRACE AV, West Ha	aven, CT 06516
Subject Property Address	an CT 08516			
TOUTERINGE AV, West nave	ai, er 00510			
				Close

8. Either method will allow you to edit the report. Scroll to the section you need to edit and click Update.

ORROWER DETAIL	REPORT - NICK	IE GREEN		
RiskIndicator 1	Medium	The input SSN is invalid	Caution	Update
RiskIndicator 2	Medium	The input SSN/TIN may have been miskeyed	Caution	<u>Update</u>
RiskIndicator 3	Medium	Unable to verify phone number	Caution	<u>Update</u>
RiskIndicator 4	Medium	The input phone number is potentially invalid	Caution	Update
RiskIndicator 5	Medium	The input date-of-birth was missing or incomplete	Caution	<u>Update</u>
Follow-up Action 1		Verify phone (Directory Assistance, utility bill)		
Follow-up Action 2		Verify name with Address (via DL, utility bill, Directory Assistance, paycheck stub, or	other Government Issued ID)	
Follow-up Action 3		Verify name with Social (via SSN card, DL if applicable, paycheck stub, or other Gove	ernment Issued ID)	
	REPORT - 100 TE	RRACE AV, WEST HAVEN, CT 06516 Subject property county reported on FEMA disaster list	Caution	Update
RiskIndicator 1	Medium	The second s		
RiskIndicator 1	IL REPORT			
RiskIndicator 1	IL REPORT	*** NO RISK INDICATORS FOUND ***		

9. Then, change the status of the Risk Indicator and type a comment. Once complete, click Update.

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Confirmed by Soci	al Security Card.		

10. Then, return to the Borrower Loan screen and click Save.

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11. Once saved, open the eFolder to access the latest version.

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12. Then, double click which order to Retrieve.

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13. Under Files, simply highlight the file and observe the date and time stamp for the most recent update. Please allow up to 20 minutes for new versions of the report to be available.

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14. You can also locate the versions in File Manager.

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16. You can also locate all versions in Document Manager. View in Original Format.

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17. Under Documents, scroll down to the correct file and select View if Original Format.

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