

## 1. Start by logging in and opening the borrower's loan file.

Encompase	s View	Loan Forms	Verifs	Tools Service	s Help				
Home	Pipeline L	oan Trades	Contacts	Dashboard	Reports				
🔒 Borrowers NICKIE GREEN and ALAN BROWN 🗸 🏹 Search AllRegs 🔛 citolicar 📮 🔒 🛛							🖆 efolder 🚽 🔒 🗙		
99 NORTH POLE 1 <sup>21</sup> Loan #: 2307000328			LTV: //	Rate:	Est Clo	sing Date: //			

2. To ensure your contacts are populated into the order, enter them into the File Contacts section under Tools. Please note: the company name and state are required. For Appraisers and Appraiser Company's, please input the Name, State, and License Number.

Forms Tools Workflow Tasks File Contacts Business Contacts Conversation Log	^	25 Seller 1 26 Seller 2 27 Seller 3 Appraiser		▼ 1011	
TPO Information				Agent Name	TEST APPRAISER
Correspondent Loan Status		Company Name	ABC APPRAISER	Agent Title	
Tasks		Address		Phone	3
AUS Tracking Rep and Marrant Tracker		City		Email	
Disclosure Tracking		State	CT Zip	Fax	
Fee Variance Worksheet		Relationship		Cell	
LO Compensation		Line Item Number		Appraisal #	
Anti-Steering Safe Harbor Disclosure		Company License #	1234567890	Comments	
Compliance Review		Lic. Issuing Authority Name		Contact License #	000000000
ECS Data Viewer		Lic. Authority Type	×	Lic. Issuing Authority Name	
TQL Services		Lic. Authority State Code		Lic. Authority Type	
MI Center	¥	Lic. Issue Date	11	Lic. Authority State Code	
Show in Alpha Order				Lic. Issue Date	//

3. Click on the Services tab in the bottom left corner. Select Order Fraud/Audit Services.





A window will pop-up allowing you to choose your Provider. Then, click Submit to launch the order form. 4. Start by selecting a Package for the order. This list will populate based on the package's setup for your account. Then, verify all fields have complete and accurate information. If any fields need to be updated, you can do so within the 1003 of the loan. Click Switch Operator ID is this order is needed under a different login. The first section will be about the Borrower.

			Opera	tor ID: xactus.demo Switch Open
Boi	ct Package		Description     FRx_Borrower Description	tails
	Number			
230				
Bontor				
Воп	ower 1 Information			▲
	orrower		_	
	Nickie Green	`	•	
	irst Name		Last Name	Social Security Number
	lickie	Middle Name	Green	123-00-3333
	OB(MM-DD-YYYY)			
	1-01-1999	Phone Number	Drivers License Number	Drivers License State
	rent Address			
	treet	- City	State	- Zip
	00 TERRACE AV	West Haven	СТ	06516
	- l			
En	ployment Information	Family and Manage	Dhana Number	

5. If an additional borrower is needed, click Add Borrower and a new section will drop down with their pre-populated information.



6. Next, complete the Subject Property information as well as information about the Participants. Any participants will be auto filled based on the Contacts section of the Ioan file.

Yes 🗸 Subject Proper	rty Address same as Borrower Curren	nt Address?		
Street	City	State	Zip	
Participant Information				
Participant Information 1				_
- Role		J		
- Role		<b>~</b>		

7. Additional Participants can be added if needed.



8. When all required information is input, scroll to the bottom and click Submit.



9. The order will appear in Pending status until complete.

Advancing the Modern Mortgage										
				년 View Report						
Ordered Date 09-11-2023	red Date Report ID Packag -2023 18757 AllProd		Status Package_iFrame Pending	Loan Number 2307000328						
Borrower Details										
Borrowers	Name	s	SN Address							
Borrower 1	NICKIE GREEN	1:	3-00-3333 100 TERRACE AV, WE	ST HAVEN, CT 06516						
Subject Property Address	5									
99 NORTH POLE, Milford	d, CT 06460									
				Close						

10. Once complete, the report can be immediately viewed on the Xactus360 website. The order and status can also be found by clicking the Check Status icon next to Fraud/Audit Services. Please note that it could take up to 20 minutes for the completed report to be returned in Encompass.



om Service Providers				
Name 🔻	Requested From	For Borrower Pair	Status	Date
Fraud/Audit Services	Xactus - Fraud ReportX	Nickie Green	Requested	10/16/23

11. Click the order needed and click Retrieve.

\*Please note Encompass Partner Connect (EPC) uses Dynamic & Default E-folders. A document cannot return to the e-folder while a loan is open/locked and may take up to 20 minutes. This is by design of EPC and not a result of a Xactus delay. All documents are available immediately on xactus360.com

1. The Default folder will remain in processing / requested status. This is the folder that will allow you to utilize the check status button next to the order fraud/audit services option and return to the report screen.

2. The Dynamic folder will return once your order is completed and be labeled with your product and vendor name and say Processing / Received. This is where your completed document will be located.

0	incomp	ass eFolder										_		×
eFo	eFolder Documents Help													
Doo	Documents Preliminary Conditions Underwriting Conditions Post-Closing Conditions Delivery Conditions Packages History													
Do	Documents View Standard View V 🚽 💿 🗹													
Do	cument G	Group (All Documents)		~ St	acking Order None					~	]			
Do	cument	s (2)			🌡 🕼 🗹 🗙 🤱 🖼	eCo	nsent	Request	eDisclosures	Retrieve	Document Man	ager File Man	ager	Send 🔻
Att	Att Fo Name 🔺 Description			For Borrower F	air	Туре		Access	For	Milestone	Status	Date	,	
	Fr					~		~				~ ·		$\sim$
	2 Fr	raud ReportX (7050477)	FRX_ALL		Nickie Green		Settlemen	t Service	AC, CL, FN, LE	), 🔳	Processing	Requested	10/1	6/23
	1 Fr	raud/Audit Services	Fraud/Audi	t Services	Nickie Green		Settlemen	t Service	AC, CL, FN, LE	), 🔳	Processing	Requested	10/1	6/23

PLEASE LET US KNOW IF YOU HAVE ANY QUESTIONS OR CONCERNS AND WE WILL BE HAPPY TO HELP.