

# How to Order Undisclosed Debt VerificationsX Within Encompass® by ICE Mortgage Technology® (Xactus360)

Services

O

Tools » Order Flood Certification » Order Title & Closing » Order Doc Preparation

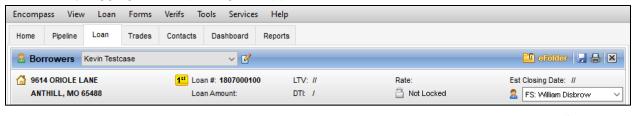
» Order Mortgage Insurance

» Order Fraud/Audit Services » Request HMDA Management » Order Additional Services

» Order Verifications

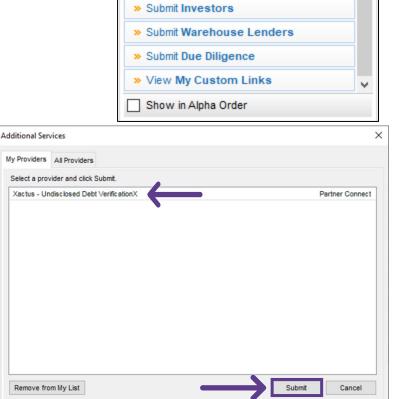
» Register MERS » Order AVM

1. Start by logging in and opening the applicants loan file.

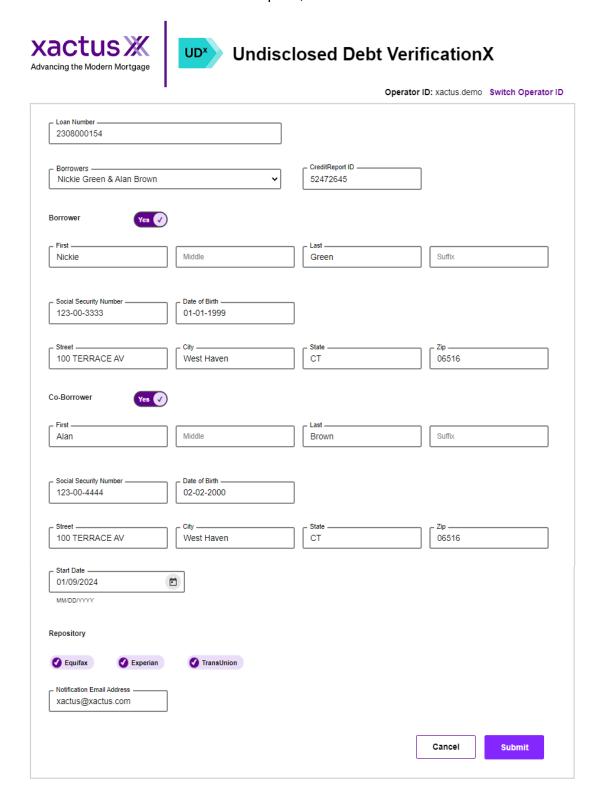


2. Click on the Services tab in the bottom left corner. Select Order Additional Services.

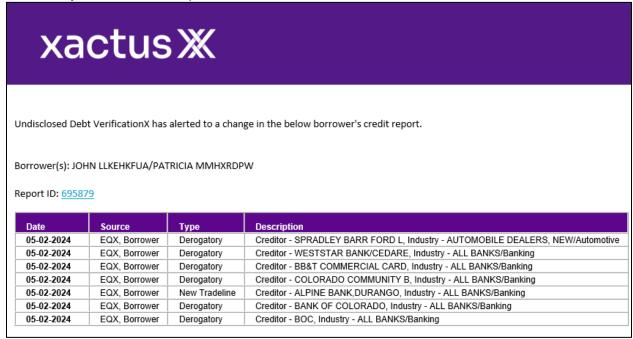
A window will pop-up allowing you to choose your Provider. Then, click Submit to launch the order form.



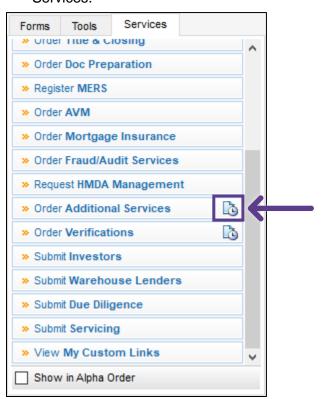
3. Your applicant information will pre-populate from the 1003. Click Switch Operator ID if this order is needed under a different login. Toggle the Yes option to No to remove one of the borrowers. The Start Date will reflect the date the credit report was pulled, unless one was not ordered. In that case the Start Date will be blank, and one must be entered to process the order. Checkmark which bureaus are needed at the bottom. Then, ensure the proper notification email is entered. Once complete, click Submit.



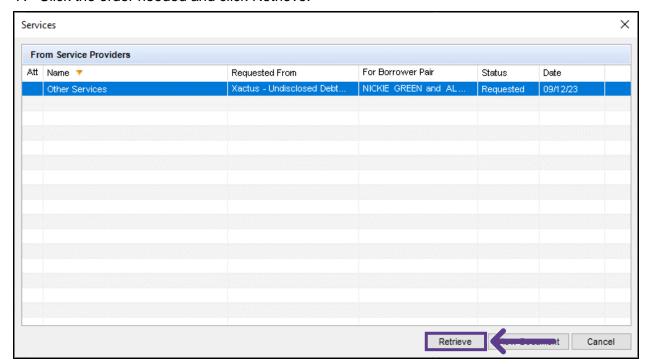
- 4. The order has been submitted and an email will be sent to you when complete.
- 5. Once the Undisclosed Debt VerificationX is active you will receive email notifications of any activity. Below is a sample of the email.



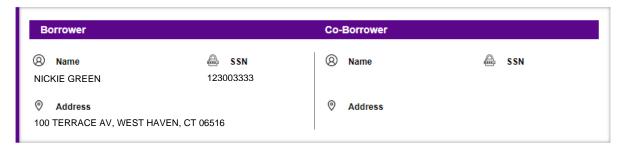
6. The completed report can be found in your eFolder once you exit the loan. The status and completed order can also be found by clicking the documents icon next to Additional Services.



7. Click the order needed and click Retrieve.



# 8. Then, click View under Report.

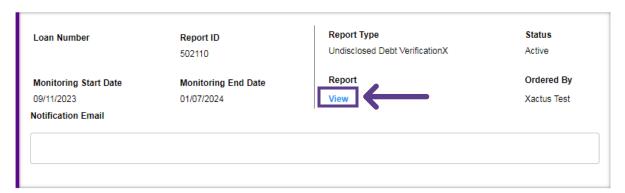


#### Bureau Status

<u>Deactivate</u>

	TransUnion	Experian	Equifax		TransUnion	Experian	Equifax
Borrower	Active	Active		Co-Borrower			

#### Report Details



## Notifications

Date	Source	Borrower	Туре	Description	
09/11/2023	TUC	Nickie Green	Derogatory	Derogatory Creditor - Test	
09/11/2023	TUC	Nickie Green	Inquiry	Inquiry Date - 06/28/2023, Industry - Finance/Personal, Creditor - Xactus	Supplement
09/11/2023	TUC	Nickie Green	New Tradeline	Creditor - Syncb/test33, Industry - Clothing/CHARGE ACCOUNT	Supplement
09/11/2023	EXP	Nickie Green	New Tradeline	line Creditor - Barclays bk, Industry - Credit card	
09/11/2023	EXP	Nickie Green	Inquiry	Inquiry Date - 07/02/2023, Industry - Credit bureau, Creditor - Abc bk	Supplement
09/11/2023	EXP	Nickie Green	Inquiry	Inquiry Date - 07/28/2023, Industry - Credit bureau, Creditor - Xactus	Supplement

## **Activity Log**

Date Source		Borrower	Description	
09/11/2023 10:37:46 AM	TUC	Nickie Green	Active	
09/11/2023 10:37:32 AM	EXP	Nickie Green	Active	
09/11/2023 10:35:47 AM EXP Nic		Nickie Green	Pending Activation	
09/11/2023 10:35:41 AM TUC		Nickie Green	Pending Activation	
09/11/2023 10:34:11 AM EXP		Nickie Green	Activation Requested	
09/11/2023 10:34:11 AM	TUC	Nickie Green	Activation Requested	

# 9. Below is a sample of the report.

