FAQ

- What does IRS stand for?
    - Internal Revenue Service

IRS Rejection Codes

Reason for Rejection	Cover Sheet Reject Code
Note: Enter all codes if more than one applies.	
Line 1a, 2a, or 3 -Taxpayer name is Altered, Illegible, Missing, Incomplete, or Invalid.	1
Line 1b or 2b -Taxpayer SSN/EIN is Altered, Illegible, Missing, Incomplete, Invalid, or has more than or less than 9-digits.	1
Taxpayer Address is: Altered, Illegible, Missing, Incomplete, Invalid, or Two Addresses present on line 3 and/or line 4.	2
No Taxpayer Account - No record of information on file for the taxpayer.	2
Line 5a - Any of the following information is Missing, Altered, Illegible, or Incomplete or is a label: • Name (often business name) • Address	3
Note: If the IVES participant ID number is present on Line 5a, reject code 3 is used if the ID number is altered.	
Line 5a contains the following: • Names and/or information for two businesses without "DBA" or "C/O" • Two addresses listed for the same business	3
IVES participant ID number on batch cover sheet is Illegible, Missing, Incomplete or Invalid.	3
Participant SOR/Mailbox is: Altered, Illegible, Missing, Incomplete, or Invalid.	4
Note: Do not reject a request for a sticker only containing the SOR mailbox. TDS will reject the input if the SOR mailbox does not match the participant ID number. See IRM 3.5.20.4.2.11.	
Form 4506-C was not received	5
Revision date of Form 4506-C is not acceptable.	5
Form 4506-C Box 6a, 6b, 6c or 7 is: Blank	5
Form 4506-C Line 8 is: Altered, Illegible, Incomplete or Missing, Blank or Old/Future years not available.	5
POA did not authorize - Forms, Products, or years requested.	5
POA Signature is - Missing, Illegible, Incomplete, or Altered.	6
Signature is - Missing, Illegible, Incomplete, Altered, or does not match the name on Line 1a, 2a, or 3.	6
Title (BMF ONLY) for person signing is not present.	6
Attestation Box Attestation Box not checked.	6
Form 4506-C Print/Type name line: • Name is missing or illegible.	6
Name is not an authorized taxpayer, and no authorization documentation is attached or recorded on CAF.	
Signature Date Missing - The signature date is Altered, Illegible, Missing, Incomplete, or Invalid.	7
Information on form is illegible.	8
Information on form is altered.	9
Due to limitations: we cannot process request; TP will receive notice.	10

Tax Transcripts | transcripts@xactus.com | 800.258.3488 Ext. 1274

Items to keep in mind regarding IRS processing:

- One form per person. Clients must place separate orders for co-borrowers
- Only 1 product per form allowed and must match order exactly
- Two names can appear on 1040 orders only, but the first person listed on the form must match the first person on the order
- If a 1040 order has 2 names both consumers must sign and date the 4506-C
- Credit Plus is no longer allowed to box in any information on the 4506-C
- Credit Plus is no longer adding the Utah21804 to the top right corner. It must be added to line 5a
- Credit Plus is still adding the file # to line 5b
- Credit Plus can no longer retype SSN
- Name and SSN must match the order exactly
- Years on the form must match the order exactly